

LAGOON ★ RANCH

LUXURY RV & CABIN RESORT ON LAKE LIVINGSTON

150 Emerald Lane, Onalaska, TX 77360
(936) 209-2495
LagoonRanch.com

GUEST NAME

SITE #

GATE CODE

SITE LEGEND

- Back-In Sites
- The Grove Premium Back-In Sites
- The Grove Back-In Sites
- K9 Corner Back-In Sites
- Premium Back-In Sites
- Lakeview Back-In Sites
- Deluxe Back-In Sites
- Pull Thru Sites
- Premium Pull Thru Sites
- Lakeview Pull Thru Sites
- Deluxe Pull Thru Sites
- Ranch Houses/Bungalows

1 Welcome Center
- Dog Relief Area

2 Clubhouse
- Check-In
- General Store
- Guest Services
- Arcade
- Gym
- Shower & Laundry

3 Pool Complex
- Pool/Lil Lagoon (Children's Pool)
- Hot Tub
- Swim Up Bar
- Cabanas
- Restrooms

4 Group Pavilion/Activities

5 Icehouse

AMENITY LEGEND

- Dumpster
- Public Restroom
- Gazebo Silo
- Dog Park
- Pet Relief Area
- Playground
- Parking
- Food Trucks

STEPS TO CONNECT TO WI-FI

1 - Select Lagoon Ranch WiFi Network on your device
2 - Open your browser
3 - Accept the terms

Lake Livingston

RESORT RULES & REGULATIONS

Scan For full Terms & Conditions

Please refer to your pre-arrival email or see the guest services for a full set of resort rules and regulations. Some key items are noted in this summary for your convenience. Help us ensure that our guests have a safe and enjoyable experience by adhering to our resort rules and regulations during your stay. Report questions or concerns to the guest services office at (936) 209-2495. After hours emergency assistance is available at (936) 304-1260. Tengonet (WiFi) Help/Customer Service at (801) 919-8062.

Office Hours: 9 am to 5 pm

Fitness Center/Laundry/Bathhouse Hours: Open 24 hours - Keypad access after 10 pm

Check-in Time is 2 pm; Cabin Rental Check-in Time is 4 pm; Check-out Time is 11 am. Early check in or late check out may be available for your reservation. Contact the Guest Services Office to schedule in advance and pay the additional fee.

Speed Limit is 10 mph. All vehicles must fit within the designated site parking area. If you are having trouble, see Guest Services about additional parking options (may require an additional fee). All vehicles must have a parking pass visibly displayed. Anyone operating a motorized vehicle or golf cart must have a valid driver's license.

Quiet Time is 10 pm to 8 am.

Campfires: Fire Pits must be raised off the ground. Firewood is available for purchase at the Store. See Guest Services for current information on fire restrictions. Fireworks are prohibited.

Pool Hours are 9 am to 10 pm. NO LIFEGUARD ON DUTY. Observe all posted pool rules. Glassware, food, and pets are not allowed in the pool area. Ask Guest Services about Poolside Cabana Rentals

Special Rules: Special rules pertaining to the facilities are posted at various locations. Guests are required to follow all posted rules and regulations.

Site Occupancy: One RV per site and two vehicles. Additional vehicles or ATV/OHV may be arranged through the Guest Services Office. Six persons maximum are permitted per site.

Mail: Guests cannot use the Resort's address as their personal address. Any mail delivered to the Resort for a guest will be returned to sender.

Trash: Place all garbage in designated dumpsters. The locations are indicated on the resort map.

Pets: A maximum of 3 pets are permitted. Noisy or aggressive pets are not allowed in the resort. Your pet must be on a 6-foot or shorter leash. A small temporary enclosure (not to exceed 4ft x 8ft and maximum height of 4') on each site is allowed so long as the pet(s) is attended. Tethering of pets to common areas or on RV sites is not allowed. Pet potty stations and waste receptacles are located throughout the park for your convenience. Pet waste must immediately be cleaned up and properly disposed of. Pets are not allowed in resort buildings, except as allowed by ADA. Guests should have proof of their pet's vaccinations available.

Site Tidiness: Your site must be kept in an orderly and tidy fashion at all times. Any items on site, including your rig, must appear to be clean and well maintained. Tents, clotheslines, vehicle washing, or repairs are not allowed.

Visitors: Visitors to your site must go to the Guest Services Office to check in and obtain a required parking pass. There is an additional charge for day use and overnight guests. You may not exceed six people per site.

Sewer: Ground disposal of grey or black water is prohibited. Connections must be tight with a collar or donut at the sewer outlet. No formaldehyde is allowed.

Wildlife: Please use caution on the Resort's paths and roadways. Snakes, alligators and spiders can be concealed in vegetation or dense cover. Snakes will warm themselves on the blacktop or concrete and other animals are active at night. We recommend always carrying a flashlight while walking in the dark.

Wristbands: Wristbands must be worn when using the resort amenities. There will be a fee for any lost wristbands.

Rule violations, conduct that disrupts other guests, or behavior that does not promote a family friendly atmosphere can be grounds for ejection from the park without refund. There are no refunds issued for early departures. Additionally, the resort will not issue refunds for service disruptions, inclement weather, or other circumstances that are beyond personnel's ability to control.

Please read the resort rules and regulations in addition to the following terms and conditions regarding your stay.

VACATION RENTAL RULES

Check-in: Units are inspected prior to your arrival. If there are any damages or maintenance issues that are not noted on the inspection report in the unit, you must notify Guest Services immediately. The renter agrees to pay for damages to the property, furniture, or inventory that were not pre-existing.
Check-out: There is a Check-Out Checklist located in your Vacation Rental. Please follow the Check-Out procedures. Additional cleaning fees are charged to your reservation if the Check-Out procedures are not followed.
Cleaning Services: We do not provide daily cleaning service for our Vacation Rentals. We may be able to accommodate you with additional cleaning service for an additional fee. Please contact Guest Services at (936) 209-2495 to inquire. All rental units are stocked with general cleaning supplies, and there is a coin laundry located on site for your convenience.
Pets: There are pet friendly units available for your convenience. Your pet must be listed on your reservation and requires an additional fee. $250 cleaning fee for pets in non-friendly pet cabins.
No Smoking: Smoking is not permitted in Vacation Rentals. An additional $250 cleaning fee will be assessed if there is any indication of smoking in the unit, including smells.
Site Occupancy: One vehicle per Vacation Rental. Additional vehicle or ATV/OHV may be arranged through the Guest Services Office and may require an additional fee. Occupancy is limited to the number listed in the reservation. Exceeding the Vacation Rental occupancy will result in additional charges, or ejection without refund at the resort's discretion.